

Goals 2022-23

· Deploy Auto-Activation of New Submitters	X
· Replace Servers in Salt Lake City Data Center	X
· Migrate to Server 2019 Architecture in Las Vegas and Salt Lake City	X
· Refresh Firewalls in Salt Lake City	X
· Successfully Complete CeRTNA DOJ Biennial Systems Audit	X
· Fully Deploy MOU/COI Processing Automation	X
· Move Counties to Virtual Machines rather than Individual Workstations Where Applicable	on going
· Move LRMS Vendors to Remote Folders Where Applicable (Hosted Services)	on going
· Deploy Remote Folder / Automated Status Change Updates With ePN	X
· Move Agents to Remote Folder / Automated Status Change Updates Where Applicable	X
· Analyze Operations for Efficiencies	X
· Implement G2G Agent Billing	X
· Integrate Additional CeRTNA Counties with G2G Agencies	X
· Update Wiki Information	on going
· New CeRTNA Logo	on going
· Update G2G Reports - Separate out Agencies, make reports fully functional	X

Accomplishments 2022-23

G2G service retired

Migrated G2G state agencies to Payload service

Trend tables storing pertinent info long term historical

Individual County DOJ Audits - Butte, El Dorado, Kern, Napa, Placer, San Francisco, Santa Cruz, Tuolumne

Holiday Schedules updates

Added 2 New Doc Types - Sub/Recon and DOT w Assignment of Rents

PL Insurance reduced by \$19000/yr

Approved new Agent - Valuecheck, currently testing